

Privacy Policy

This page outlines how the website www.sunnytuscanytours.it manages the treatment of personal data for its visitors. This information regarding the processing of personal data is given in accordance with art. 13 Legislative Decree 196/03 (Privacy Code) to users of our online services, which are provided via Internet. This privacy policy applies to all protected personal information collected, maintained or used by Sunny Tuscany & Italy. The policy does not apply to other websites which may be accessed through our links.

Data Controller

The treatment of personal data, following a visit to our site is done by Sunny Tuscany & Italy owned by Silvia Capperi, head office: Via Giotto n. 6, 51100 Pistoia.

Place and purpose of data processing

Visits to this site may be subject to the processing of personal information.

The data controller responsible for their treatment is Sunny Tuscany & Italy (as stated above).

None of the data coming from this web service is communicated or spread to third parties.

The personal data provided by visitors who request services are used only to perform the service or assistance requested and are not disclosed with third parties unless disclosure is required by law or is strictly necessary for the fulfillment of requests.

Types of processed data

Browsing data

The information systems and software procedures used to run this website acquire some personal data during their normal operations, in which the transmission is implicit in the communication protocols of the internet. This information is not collected to be associated with identified parties, but by their very nature could, through processing and association of data held by third parties, allow users to be identified. This category of data includes IP addresses or domain names of computers used by users who connect to the site, URI (Uniform Resource Identifier) of requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in reply, the numerical code indicating the status of the reply given by the server (success, error ..) and other parameters regarding the operating system and computer environment. This data is used solely to obtain anonymous statistics for on-site usage and to check the correct functioning and are deleted immediately after being processed. The data could be used to verify responsibility in the event of a possible computer crimes against the site.

Data provided voluntarily by users

The optional, explicit and voluntary sending of electronic mail to the addresses indicated on this website implies the subsequent acquisition of the sender, necessary to respond to requests, and of any other personal data included in the message.

Cookies

Cookies are a textual element that are stored on the hard disk of a computer only after they have been approved. Cookies are intended to streamline the analysis of web traffic or to signal when a specific website is visited and allows web applications to send information to individual users. No user data is acquired from the site. We do not use cookies to transmit information of a personal nature, nor any other systems for tracking users.

Logging and conserving files

Logged files will be tracked for security reasons that require registration and maintenance of logged documents and their accessibility by the police in the event that they be requested.

To this end, the file access log will be maintained for a period not exceeding 6 months-1 year. Eventual access controls will be carried out in a gradual manner and in full compliance with the law, particularly the principles of necessity and proportionality.

Optional supply of data

Apart from that specified in the section on browsing data, the user is free to provide personal data to request services offered by the company. Their absence can make it impossible to obtain the requested service.

Method of data processing

Personal data is processed by automatic IT tools for the time required to achieve the aim for which it was collected, in particular:

- Provision based on web interface (user 'detail' registration)
- Provision of business information concerning the activity of Sunny Tuscany & Italy Capperi, Silvia
- Provision of information to those who signed up voluntarily to the database of our website (technicians, installers, etc.)
- Provision of information relating to training of Sunny Tuscany & Italy Capperi, Silvia
- Statistical research

Specific security measures are observed to prevent the loss of data, illicit or incorrect use and unauthorized access.

Rights of interested parties

The parties to whom the data refers to have the rights stated by art. 7 of the Privacy Code which provide, among other details, the right to know about the existence of their data and to cancel, correct, and update this data by contacting the data controller or the responsible party, that being Mrs. Silvia Capperi, whom is indicated in the above clause.

Sending data through forms on the website

Users are notified in accordance with Legislative Decree no. 196/03

1. The provision of data is optional, however, without it will not be possible to provide the requested service.
2. The data that is sent using the "Send" button constitutes consent to their treatment, for the purpose of registering the user and providing them with the requested information and commercial services: registration to the online database of the site or the sending required materials.
3. Under Article .130, paragraph 4 of the Privacy Code D.lgs.n.196/2003, Your electronic postal coordinates and any other information you provide, depending on the subscribed service, will be processed accordingly in order to respond to the user's requests.
4. The personal data will also be processed and transferred overseas using automated methods by Sunny Tuscany & Italy, owned by: Capperi, Silvia, Head office: Via Giotto n. 6, 51100 Pistoia.

5. Providing your personal information is optional. In the absence, however, we will not be able to provide the requested service.

Each user can exercise the rights under Art. 7 of Legislative Decree no. 196/03 (access, correction, cancellation, or opposition to processing), by clearly writing and mailing their request.

Any communication or request to access these details can be sent via postal mail to the following address:

Sunny Tuscany & Italy
Attn: Silvia Capperi
Via Giotto, 6
51100 (Pistoia)
Italy

Opt Out

In the case that you have agreed to the use of your information, we remind you that you may oppose to the processing of your personal information at any time, by sending an e-mail to the following address: silvi.capperi @ alice.it

By doing so, you are exercising all the rights under Article 7 of the Decree. n. 196/03 (including your rights to: access, correct, update and cancel).

Activities of inbound and outbound telemarketing

You are to be informed that the personal data processed for the activity of telemarketing, will only be used for purposes of a promotional nature. The user is granted the opportunity to decline further contacts for similar initiatives. Such information will not be divulged, but may be disclosed to outside parties who are closely linked to our business (our dealers and various agencies). If you wish to decline, you have the right to exercise this refusal as supported under Art. 7 of Legislative Decree no. 196/2003, by sending a written request to the email address: info@sunnytuscanytours.it
The entity responsible for data collection is: Sunny Tuscany & Italy owned by Silvia Capperi, head office: Via Giotto n. 6, 51100 Pistoia.